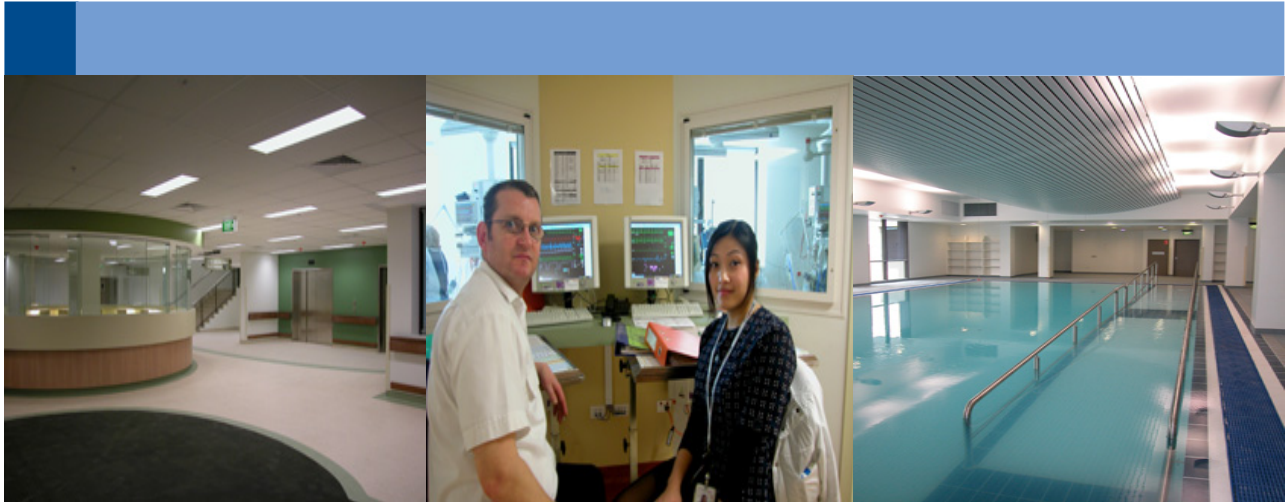


Case Study



Project

Asset Management
Organisation Review

Location

Sydney, AUSTRALIA

Sector

Health Care

Client

South West Sydney Area
Health, AUSTRALIA

Services Provided

Asset and Facilities
Management

Asset Management Organisation Review

Sydney West Area Health Service (SWAHS) manages, operates and maintains 7 major hospitals, accounting for approximately 1,650 beds throughout Western Sydney, Australia.

Due to a number of internal changes, as well as recent staff vacancies, SWAHS identified the need for an Asset Management Review of its organisation structure. In particular, this assignment required Altus Page Kirkland to identify and highlight the most appropriate structure over the short term (6 to 12 months) and the long term (2 to 3 years). This structure also needed to address the management of maintenance, capital works and other Facilities Management operations across its hospital and community care portfolio.

Key Challenges: The need to assess, in a non threatening manner, the competency and skill sets of existing staff and the alignment of the current SWAHS structure to other capital works programs and initiatives, including the Government's Total Asset Management (TAM) framework. Other challenges included the need to outline the benefits of phasing in an organisation restructure over a 3 year period.

Outcomes: The establishment of a planned re-structure that introduced a new position of Group Asset Manager, accountable for Asset and Facilities Management across the 7 hospitals and associated community centres. Other outcomes included improvement in the management of out of hours maintenance, improved use of the current Asset Management software, the establishment of Asset Management training programs and the clarification of all roles and responsibilities.